

We want to ensure a great customer experience for our bank clients at every level. When calling for assistance with a specific service, please use the corresponding department number below to connect directly with our staff who can help you best.

**Bank Card Department: 1.800.675.6284**

- Credit Cards
- Debit Cards

**Electronic Banking Department: 1.866.258.1430**

- ACH
- Wires
- Cash Letter
- Fed Funds
- Other Operational Items

**Merchant Services: 1.888.425.9244**

- Merchant Program Support

**Main Line: 1.800.999.5725**

- Loans
- Loan Review
- Bankers' Bank Mortgage
- Safekeeping / Bond Accounting
- Connect with BBOK Staff